

CASE Study

Waste Management Division at Heritage Resorts

Our commitment led to the setting up of a Waste Management Division (WMD) at Heritage Resorts in September 2022. The mission of this department, comprising 3 people, is threefold: centralize waste management operations, implement innovative waste reduction strategies, and promote resource recovery through responsible recycling practices in partnership with service providers. Every day, the team collects waste generated by each business unit, before weighing and storing them in a dedicated place in Bel Ombre. The waste, classified into 14 categories, is either distributed/sold to recyclers, donated to NGOs or composted by Agria (our sister company).

Thanks to this division, Heritage Resorts has improved its control and traceability of its waste. Indeed, WMD closely monitors waste generation at each business unit. This tracking mechanism gives insights to help reduce waste production. By embracing circular economy principles, WMD collaborates with recyclers to manage specific waste streams effectively. From glass bottles to paper, cardboard, aluminium cans, and plastic, we ensure that valuable resources are recovered and reintegrated into the productive process.

The division manages approximately 125 tons of waste across 5 business units monthly and generated Rs 93,272 from the sale of recyclable items.

Waste Category	Waste treatment	Total (in tons)
Organic (Food)	Animal Feed	439
Carton	Recycled	13
Paper	Recycled	2
Glass	Recycled	61
Batteries	Recycled	0.5
Plastic	Recycled	1
Metal cans	Recycled	1
Scrap (includes scrap metals, linen)	Recycled/Donated/ Reused	2
Waste Electronic and Electrical Equipment (TVs, computers, fridge, aircon, etc.)	Recycled	3
Waste Kitchen oil	Recycled	4
Green waste	Composted	654
Waste to Landfill	Landfill	574